Infosec IQ Integration Brief

Endpoint Protection Software

Infosec IQ Event-Activated Learning

Endpoint protection is a staple in many security infrastructures because it detects and blocks cyber attacks when all other stopgaps fail. Although a full suite of security tools help prevent a large percentage of security breaches, even the best solutions fail to recognize 100% of the security risks that slip past technical controls and employee detection.

Regardless of what endpoint protection solution you use, your employees must be prepared to detect, avoid and report security threats circumventing your technical controls. Integrating your endpoint protection solution with Infosec IQ will:

- Transform blocked security events into teachable moments, delivering relevant awareness training in the teachable moment
- Seamlessly automate your awareness training program around real threats targeting your workforce

Infosec IQ + Symantec Endpoint Protection

Infosec IQ Event-Activated Learning integrates with Symantec to deliver awareness training to employees based on their personal involvement in security-related events. Personalized Infosec IQ training is automatically activated based on the event types outlined in your Symantec account and delivered immediately, in the most teachable moment.
Integration Details

Infosec IQ integrates with Symantec Endpoint Protection Cloud (SEPC) using the Infosec IQ Symantec Integration toolset. The Infosec IQ toolset accesses the events in your SEPC account via API to associate awareness training with security events. Using the toolset, you assign rules that automatically enroll employees into Infosec IQ trainings based on the SEPC security events they trigger. This allows you to deliver the most relevant training based on the specific security threats that your employees engage with.

Integration Requirements

Before integrating Symantec Endpoint Protection with your Infosec IQ account, please confirm:

1. Your Infosec IQ subscription contains the AwareEd feature set
2. Every employee you wish to enroll in Event-Activated Learning is first added as a learner in Infosec IQ
3. Your Symantec Endpoint Protection Cloud account is configured to include employees’ email addresses
4. You have access to a Windows computer with PowerShell 4.0 or higher

Email-Level Learner Segmentation

Infosec IQ training is delivered and tracked based on individual learner email addresses. This means only SEPC events associated with a specific email address can be used to issue Event-Activated Learning modules.

Infosec IQ Open API

As an alternative to using the Infosec IQ Symantec Integration toolset, you can build your own integration between Infosec IQ and Symantec Endpoint Protection Cloud using our Open API.

About Infosec

At Infosec, we believe knowledge is the most powerful tool in the fight against cybercrime. We help IT and security professionals advance their careers with a full regimen of certifications and skills development training. We also empower all employees with security awareness and training to stay cybersecure at work and home. Founded by smart people wanting to do good, Infosec educates entire organizations on how to defend themselves from cybercrime. That’s what we do every day — equipping everyone with the latest security skills so the good guys win.

Learn more at infosecinstitute.com.