# Just for Educators Security awareness training

# JUST THE FACTS



## **INFOSEC**

## **PROGRAM OVERVIEW**

Infosec is proud to introduce our newest awareness series: Just the Facts. This twelve-month cybersecurity awareness program provides your educators with the step-by-step guidance they need to keep themselves, their data, and your organization safe from cybercriminals.

The core of this program is our award-winning series of instructional modules. Hosted by cybersecurity expert Keatron Evans and his team, Just the Facts covers the key cybersecurity topics recommended by The National Institute of Standards and Technology (NIST). Each module explores one common threat vector and provides step-by-step instructions on how to recognize and defend against such a threat. These modules are short (around five minutes long), straightforward and concise — giving your team the most efficient and effective training possible.

The program includes twelve training sessions, each containing one live-action module and a five-question assessment based on the module topic. Each session is supported by a dedicated PhishSim template battery (with a unique Education page), a poster and an infographic.

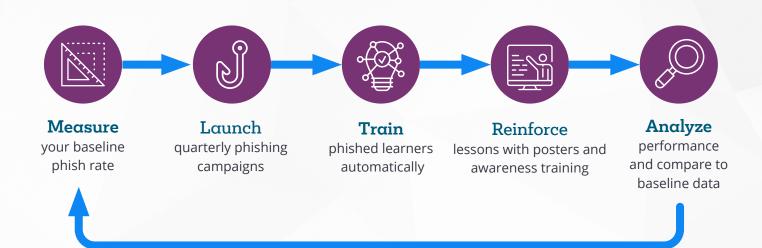
Together, these assets go beyond basic compliance requirements. Our layered approach is designed to engage your team throughout the year, creating lasting cybersecurity behavior change. Ongoing education and reinforcement will help build cybersecurity into the culture of your organization.

## Accessibility

Ensuring all of your employees can enjoy the same high-quality training is important. That's why Just the Facts modules are built with accessibility in mind. Each module has Closed Captions (CC), an Audio Descriptive Track (ADT), and a downloadable PDF, allowing all employees to enjoy our awareness content in the format that fits them best.

## Translations

A global workforce requires a global training solution. That's why all Just the Facts modules and assessments are available in ELEVEN additional languages, including: German, Portuguese (Brazilian), Dutch, Spanish (Latin America), Chinese Traditional, Chinese Simplified, French Canadian, French (EU), Italian, Japanese and Korean. 19 additional languages are available in the caption-only format, as well: Russian, Polish, Vietnamese, Turkish, Romanian, Norwegian, Swedish, Hungarian, Hebrew, Finnish, Czech, Arabic, Indonesian, Thai, Spanish (EU), Hindi, Bengali, Danish and Malay.



## WHAT'S INCLUDED



### **Training campaign**

| ה | 12 live-action training modules and 1       |
|---|---|
|   | optional compliance module                  |
|   | Assign themed training modules covering the |
|   | cybersecurity topics recommended by NIST.   |

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#### 13 assessments

Test employee knowledge and lesson retention with assessments for each core cybersecurity topic.

### **Phishing simulations**



#### 29 phishing templates

Watch employee behavior change with phishing templates simulating the topics and attacks covered in the training materials.

#### 12 phishing education pages

Tie anti-phishing training to your awareness campaign with phishing education pages themed to our Just the Facts modules.

## **Reinforcement tools**

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#### 11 posters

Hang posters in common areas and high traffic locations to extend your campaign communication offline.

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#### 11 infographics

Take a closer look at each cybersecurity topic with topical data and visual examples.

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#### Stakeholder presentation

Notify employees of new training exercises using the same imagery, tone and style as the Just the Facts training modules.

## **BEFORE YOU GET STARTED**

Collect your existing employee-related risk data or measure your baseline metrics before launching your program. This data will serve as your quantitative starting point, allowing you to re-measure the same metrics throughout the course of your training program to quantify success and behavior change.

#### Baseline metrics may include:

- » Phish rate
- » Email report rate
- » Training completion rates
- » Security incidents
- » Infected devices
- » Lost/stolen devices & security badges
- » Requests blocked via proxy server
- » Security portal traffic
- » Password strength data

Build a PhishSim<sup>™</sup> campaign using the Baseline - Blind template battery to measure your organization's phishing susceptibility before launching your program.

## (Optional) Present your plan to stakeholders

Get buy-in from your organization's leadership with our pre-built Just the Facts stakeholder presentation and slide-by-slide talking points.

## Put it all together

The following session structure includes our recommended training content and cadence. Although we recommend running the Just the Facts training program over the course of 12 months, you can adjust the frequency of training, session order and even the contents of the program to meet your organization's needs.

## **SESSION CONTENT**

|                      | MONTH    | SESSION  | SESSION ASSETS |
|----------------------|----------|--|----------------|
|                      | AUG      | Optional Compliance Training: Core Concepts: FERPA |                |
|                      | AUG/SEPT | Introduction for Educators                         |                |
|                      | SEPT/OCT | Physical Security                                  |                |
|                      | ОСТ      | Phishing   |                |
|                      | NOV      | Social Engineering                                 |                |
| BASED ON A<br>SCHOOL | DEC      | Data Privacy                                       |                |
| CALENDAR<br>YEAR     | DEC/JAN  | Clean Desk Policy                                  |                |
|                      | JAN      | Malware  |                |
|                      | FEB      | Password Security                                  |                |
|                      | FEB/MAR  | Mobile Security                                    |                |
|                      | MAR      | Stick to the Policy                                |                |
|                      | APR      | Cloud Security                                     |                |
|                      | MAY      | Social Media                                       |                |











**Education** page

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## **SESSION CONTENT**

## August/September: Introduction to cybersecurity awareness training for educators

#### JUST THE FACTS: INTRODUCTION FOR EDUCATORS

Begin at the beginning with this introduction to cybersecurity concepts and vocabulary. Identify some common cybersecurity threats and learn the behaviors that mitigate those threats.

#### AwareEd™

Module: Just the Facts: Introduction for Educators (4:58 min) Assessment: Just the Facts: Introduction for Educators Assessment PhishSim Battery: Just the Facts — Introduction » Home Depot survey

Manager question
Education page: Just the Facts:

Introduction

## September/October: Physical Security

#### JUST THE FACTS: PHYSICAL SECURITY

Get the facts on securing your building and your workspace with this module on physical security best practices.

#### **AwareEd**<sup>™</sup>

**Module:** Just the Facts: Physical Security (3:29 min) **Assessment:** Just the Facts: Physical Security Assessment

#### **Downloadable resources**

**Poster:** Just the Facts: Physical Security **Infographic:** The Facts About Physical Security

#### PhishSim

**Battery:** Just the Facts — Protecting your perimeter

- » Physical Security New Badges
- » Physical Security Building Security
- » Remote antivirus

**Education page:** Just the Facts: Physical Security

## **October: Phishing**

#### **JUST THE FACTS: PHISHING**

Don't get caught by phishers trawling for data. Get the facts on phishing: what it is, how it works and what you can do to avoid it.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Phishing (4:07 min) Assessment: Just the Facts: Phishing Assessment

#### Downloadable resources

**Poster:** Just the Facts: Phishing **Infographic:** The Facts About Phishing

#### PhishSim

Battery: Just the Facts — Don't get hooked » Proposal

- » Google Meeting
- Education page: Just the Facts: Phishing

## November: Social Engineering

#### JUST THE FACTS: SOCIAL ENGINEERING

Some cyber-defenses can be broken without the use of a computer. Explore the details and dangers of social engineering and the tactics that exploit the human element, and get yourself informed with Just the Facts.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Social Engineering (4:56 min) Assessment: Just the Facts: Social Engineering Assessment

#### Downloadable resources

**Poster:** Just the Facts: Social Engineering **Infographic:** The Facts About Social Engineering

#### PhishSim

**Battery:** Just the Facts — Who really sent that email?

- » Hate message
- » Zoom Message

**Education page:** Just the Facts: Social Engineering

## December: Data Privacy

#### JUST THE FACTS: DATA PRIVACY

Get the facts on data privacy. Find out what data privacy is, how it works... and what happens when it goes wrong!

#### **AwareEd**<sup>™</sup>

**Module:** Just the Facts: Data Privacy (5:24 min) **Assessment:** Just the Facts: Data Privacy Assessment **Downloadable resources Poster:** Just the Facts: Data Privacy **Infographic:** The Facts About Data Privacy

#### PhishSim

**Battery:** Just the Facts — Break their privacy, break the law

- » W2 electronic consent
- » HIPAA Update

**Education page:** Just the Facts: Data Privacy

## December/January: Clean Desk Policy

#### JUST THE FACTS: CLEAN DESK POLICY

In cybersecurity, a "clean" desk can still be messy! Learn how to keep your work area secure by locking up papers and stopping attackers from spotting information.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Clean Desk Policy (4:14 min) Assessment: Just the Facts: Clean Desk Policy Assessment

#### Downloadable resources

**Poster:** Just the Facts: Clean Desk Policy **Infographic:** The Facts About Clean Desk Policy **Other:** Clean desk policy checklist

#### PhishSim

Battery: Just the Facts — Clean Desk Policy

- » Left on printer
- » Sign policy
- » You were caught!

**Education page:** Just the Facts: Clean Desk Policy

## January: Malware

#### **JUST THE FACTS: MALWARE**

Get the facts you need on malware: what it is, how it works and what you can do to protect yourself and your organization against it.

#### AwareEd™

Module: Just the Facts: Malware (4:07 min) Assessment: Just the Facts: Malware Assessment **Downloadable resources Poster:** Just the Facts: Malware **Infographic:** The Facts About Malware

#### PhishSim

**Battery:** Just the Facts — Outsmarting Malware

- » Microsoft Security Alert
- » Mastercard Survey
- » Missed Meeting

Education page: Just the Facts: Malware

### February: Password Security

#### JUST THE FACTS: PASSWORD SECURITY

Get to grips with the challenges of password security. Explore password problems and protection tips, and get the facts you need to keep your data secure.

#### AwareEd™

**Module:** Just the Facts: Password Security (4:59 min) **Assessment:** Just the Facts: Password Security Assessment

#### Downloadable resources

**Poster:** Just the Facts: Password Security **Infographic:** The Facts About Password Security

#### PhishSim

**Battery:** Just the Facts- Avoiding password pitfalls

- » Twitter Password Reset
- » Chase Password
- » Microsoft Password reset

**Education page:** Just the Facts: Password Security

## February/March: Mobile Security

#### JUST THE FACTS: MOBILE SECURITY

Your phone is an office that you carry in your pocket. Get the facts on what it takes to secure, protect and use your phone safely.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Mobile Security (3:50 min) Assessment: Just the Facts: Mobile Security Assessment

#### Downloadable resources

**Poster:** Just the Facts: Mobile Security **Infographic:** The Facts About Mobile Security

#### PhishSim

**Battery:** Just the Facts — Protecting data on the go

- » Laptop FDE
- » Mobile App

**Education page:** Just the Facts: Mobile Security

## March: Stick to the Policy

#### JUST THE FACTS: STICK TO THE POLICY

Why are policies and procedures important? In this module, you'll learn "why" and "how" of policies, and why sticking to the plan is crucial for you, your organization and your customers.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Stick to the Policy (3:42 min) Assessment: Just the Facts: Stick to the Policy Assessment

#### Downloadable resources

**Poster:** Just the Facts: Stick to the Policy **Infographic:** The Facts About Stick to the Policy

#### PhishSim

**Battery:** Just the Facts — Stick to the Policy

- » Target reward
- » Did you see?

**Education page:** Just the Facts: Stick to the Policy

## **April: Cloud Security**

#### JUST THE FACTS: CLOUD SECURITY

Cloudy with a chance of malware! Take a minute to explore the cloud: what it is, how it works and the best ways to keep your data safe in the cloud.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Cloud Security (4:01 min) Assessment: Just the Facts: Cloud Security Assessment **Downloadable resources Poster:** Just the Facts: Cloud Security **Infographic:** The Facts About Cloud Security

#### PhishSim

Battery: Just the Facts — Cloud Security

- » iCloud Storage
- » Adobe Cloud Access

**Education page:** Just the Facts: Cloud Security

### May: Social Media Best Practices

#### JUST THE FACTS: SOCIAL MEDIA BEST PRACTICES

Social media is a new frontier in communication, and a new frontier means new dangers. Take a few minutes to learn about using social media safely.

#### **AwareEd**<sup>™</sup>

Module: Just the Facts: Social Media Best Practices (4:48 min) Assessment: Just the Facts: Social Media Best Practices Assessment

#### Downloadable resources

**Poster:** Just the Facts: Social Media Best Practices **Infographic:** The Facts About Social Media Best Practices

#### PhishSim

**Battery:** Just the Facts — Social Media Best Practices

- » Twitter Password Reset
- » I saw this

**Education page:** Just the Facts: Social Media Best Practices

## **MEASURING CAMPAIGN SUCCESS**

## Measure early and often

After launching your program, pay close attention to employee engagement, training completion and phish rates and make training adjustments if necessary. View campaign run reports or reference auto reports to compare results to your baseline measurements and report progress to stakeholders. Use the Infosec IQ dashboard to easily view your training completion rates, compliance score for each cybersecurity topic and phishing performance over time.

## **Qualitative observations**

What feedback did you receive from employees during the campaign? Did you see an increase in cybersecurity discussions with your team or amongst employees? Remember to record these observations. Qualitative data, along with quantitative metrics, can help you be more effective when reporting results to your leadership. Culture change is a reflection of people's attitudes and behaviors, so be sure you're capturing the whole picture to report out and up.

### Keep the momentum

This plan was designed to help you run a comprehensive, layered security awareness and anti-phishing program from start to finish, but the job of security awareness and training is never truly complete. Once your program is finished, keep your security awareness momentum going with new security awareness campaigns and training materials.



**INFOSEC** 

## About Infosec

At Infosec, we believe knowledge is the most powerful tool in the fight against cybercrime. We provide the best certification and skills development training for IT and security professionals, as well as employee security awareness training and phishing simulations. Learn more at <u>infosecinstitute.com</u>.

